

Omaiskysely

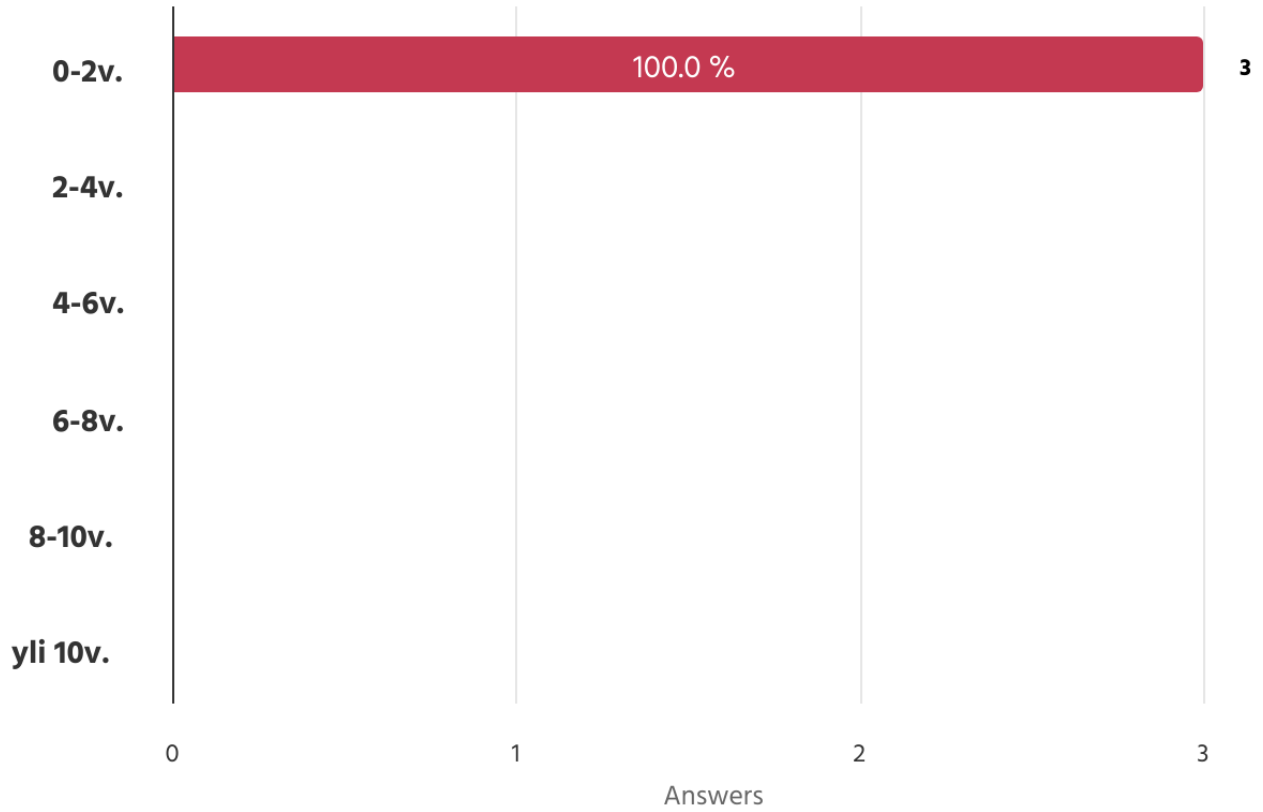
3 respondents

Yksikkö:
Jääskenniemi Espoo

Roidu

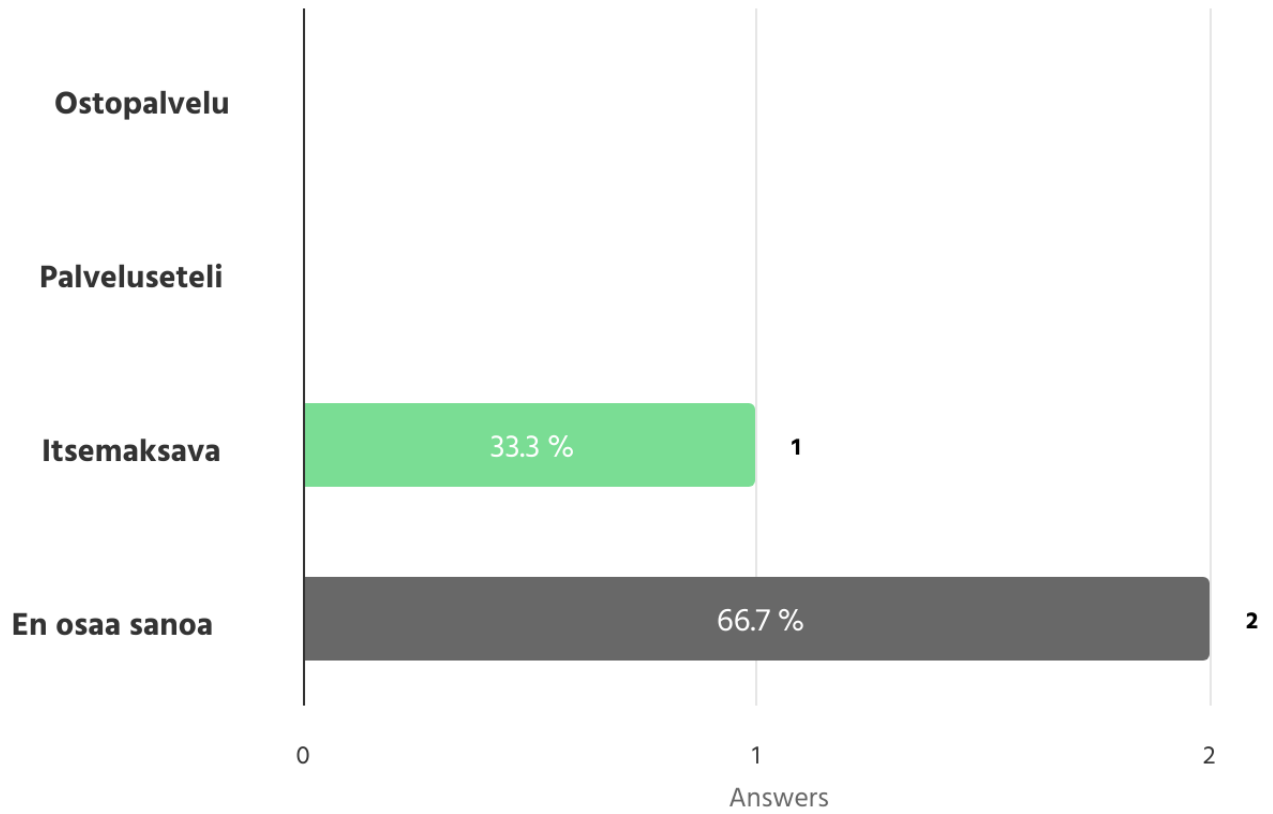
Asiakassuhteen kesto

3 respondents



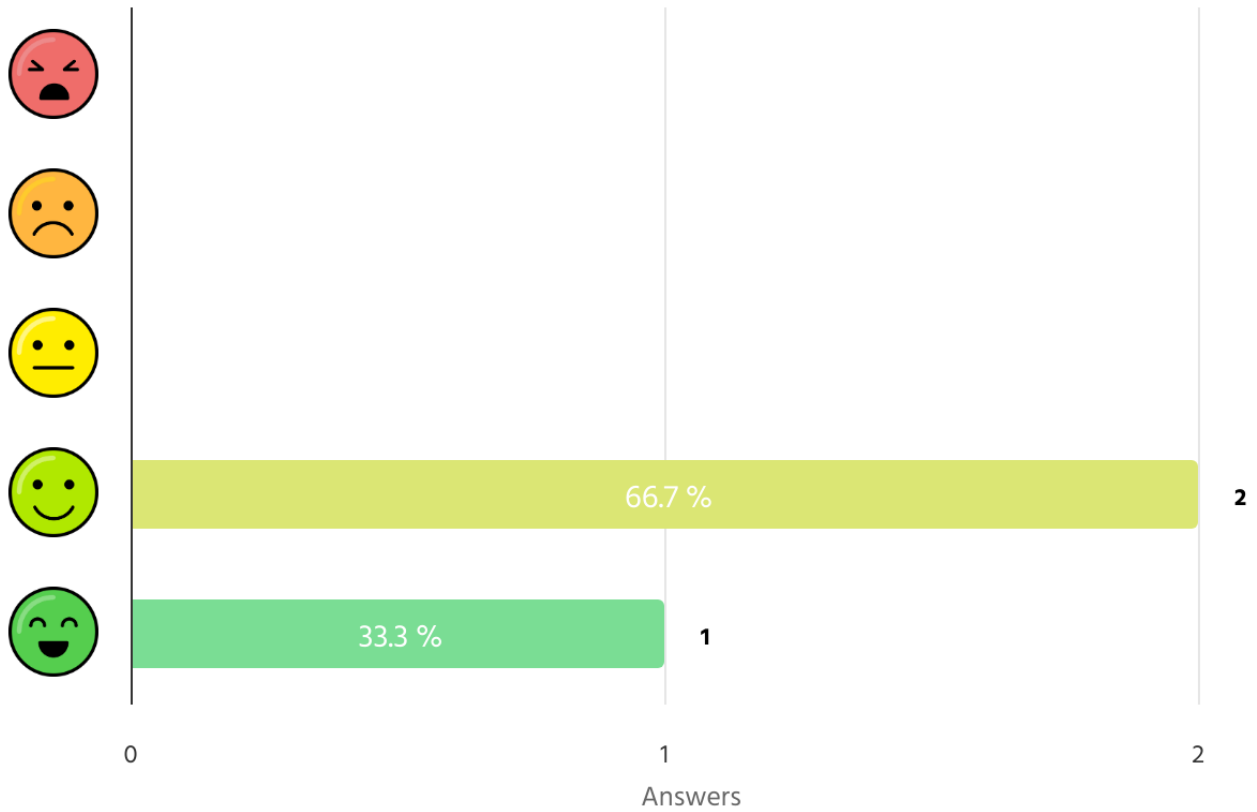
Maksava taho

3 respondents



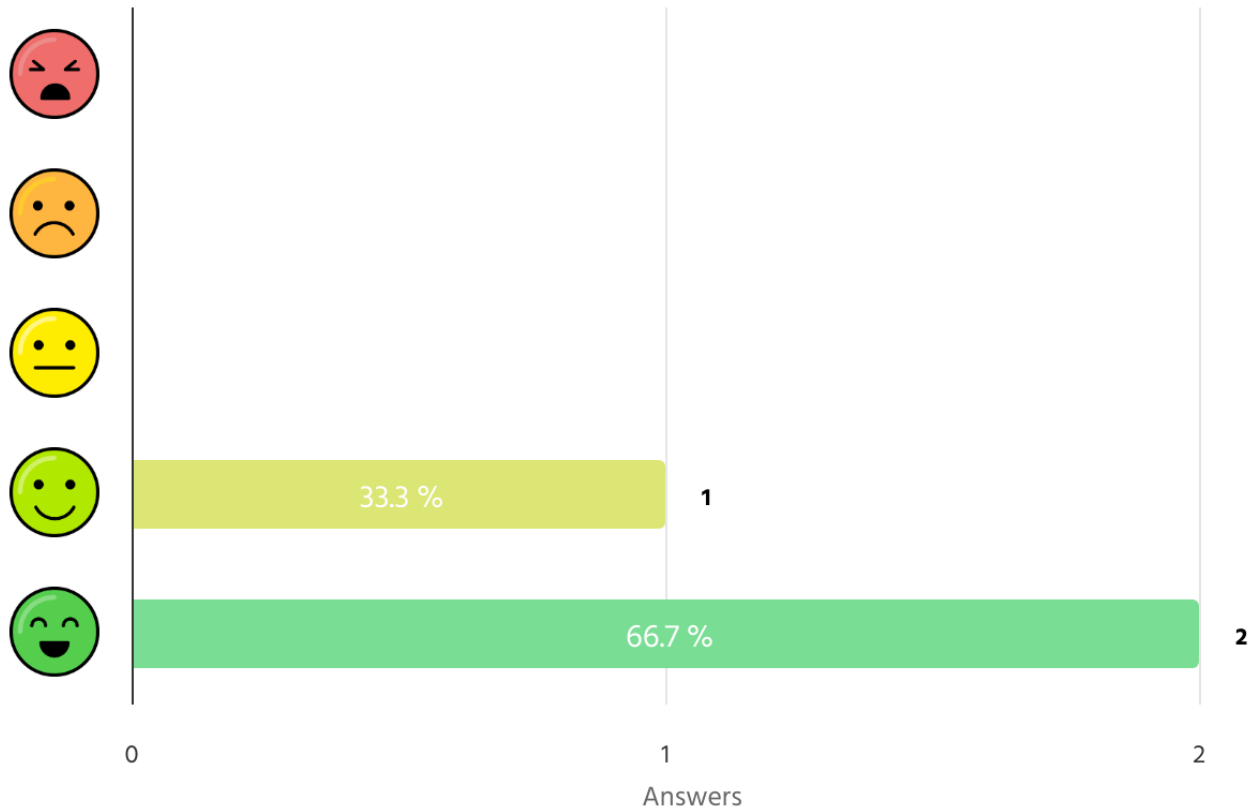
Henkilökunnalla on läheiselleni riittävästi aikaa

3 respondents • Average 4.33



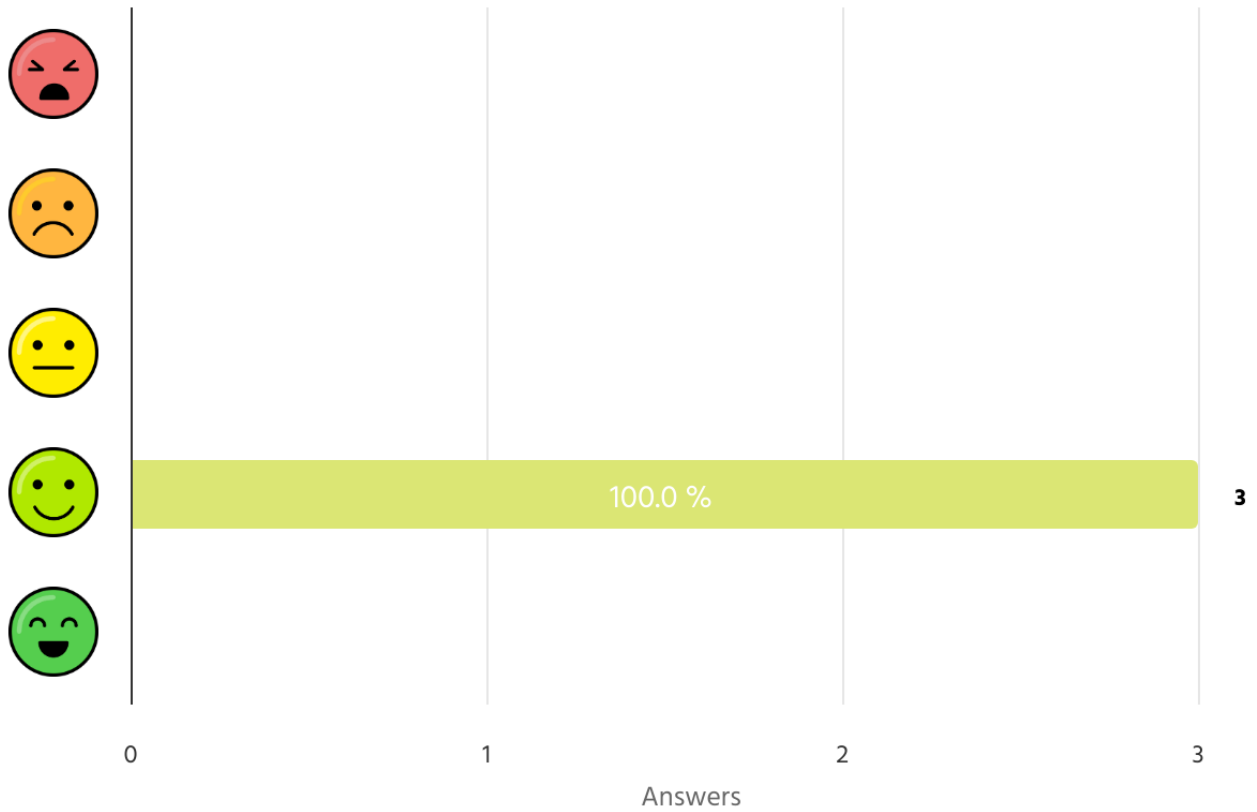
Henkilökunnalla on minulle riittävästi aikaa

3 respondents • Average 4.67



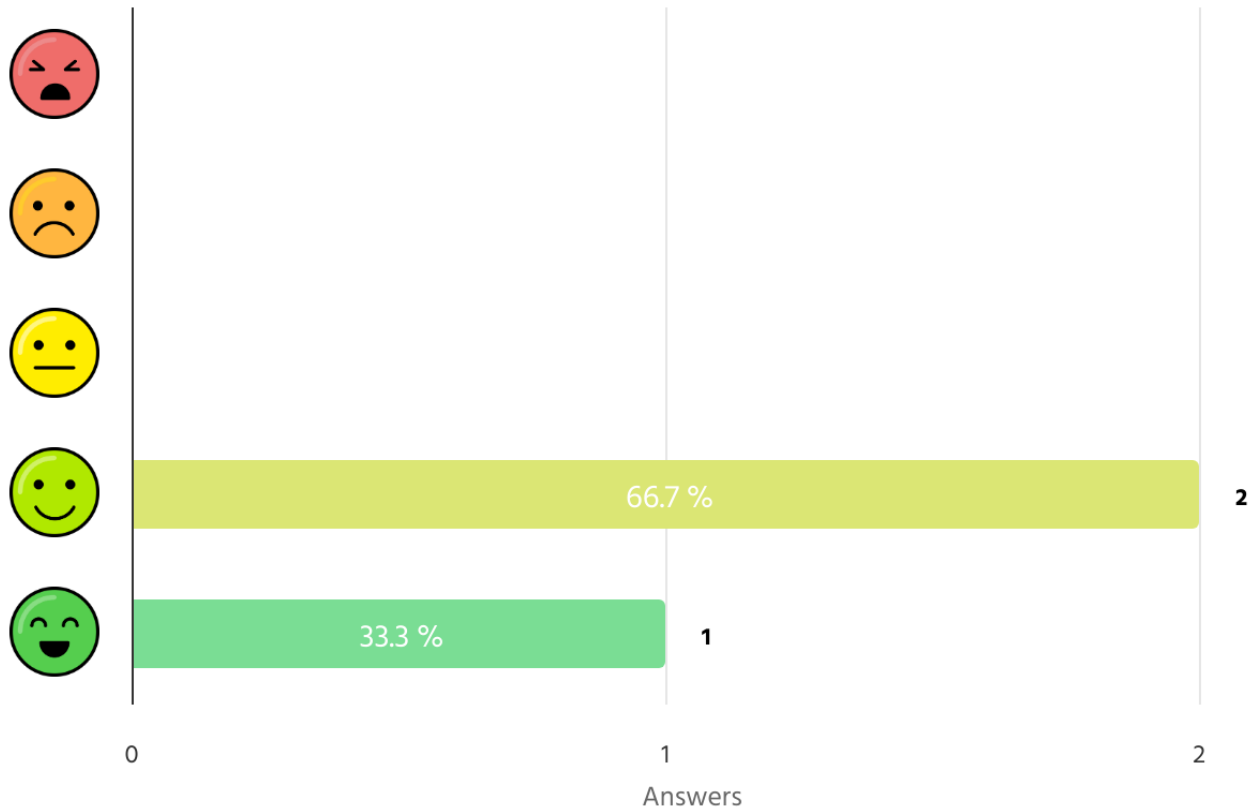
Henkilökunta on mielestäni osaavaa ja ammattitaitoista

3 respondents • Average 4.00



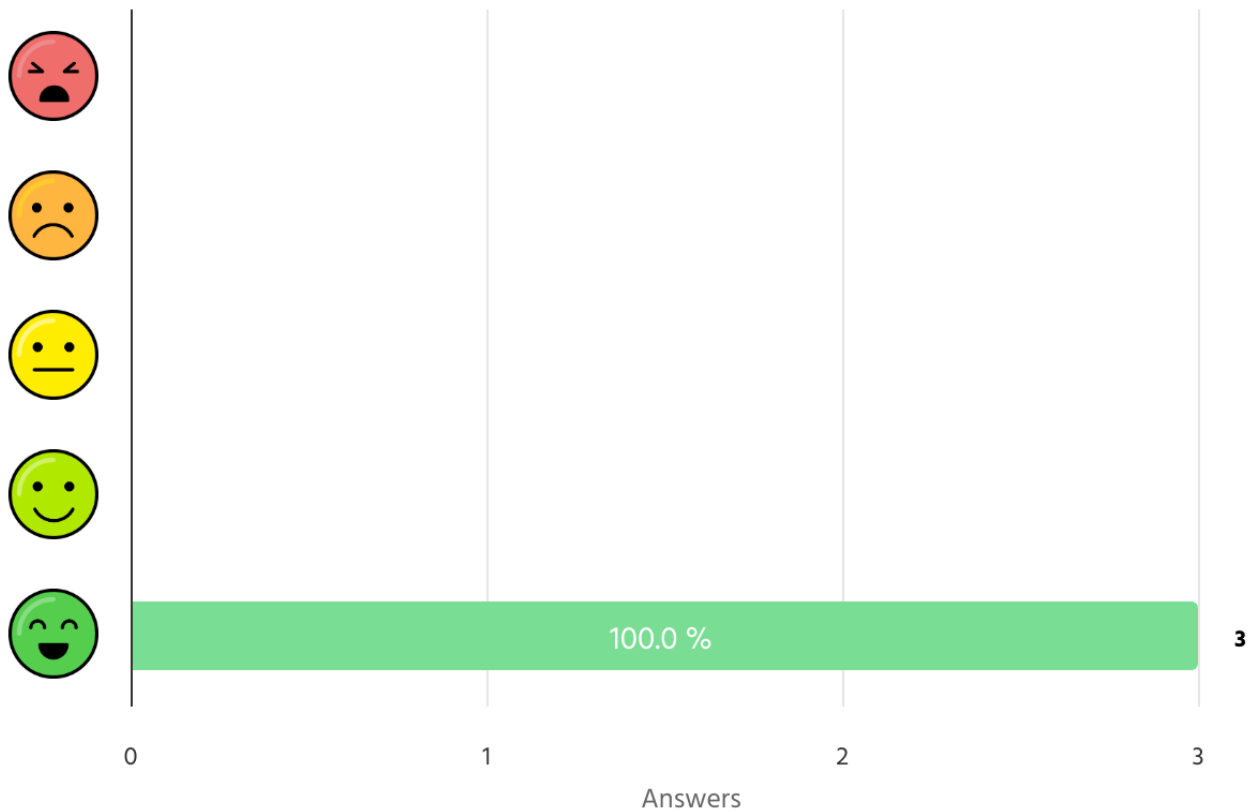
Yhteistyö henkilökunnan kanssa on mielestäni sujuvaa

3 respondents • Average 4.33



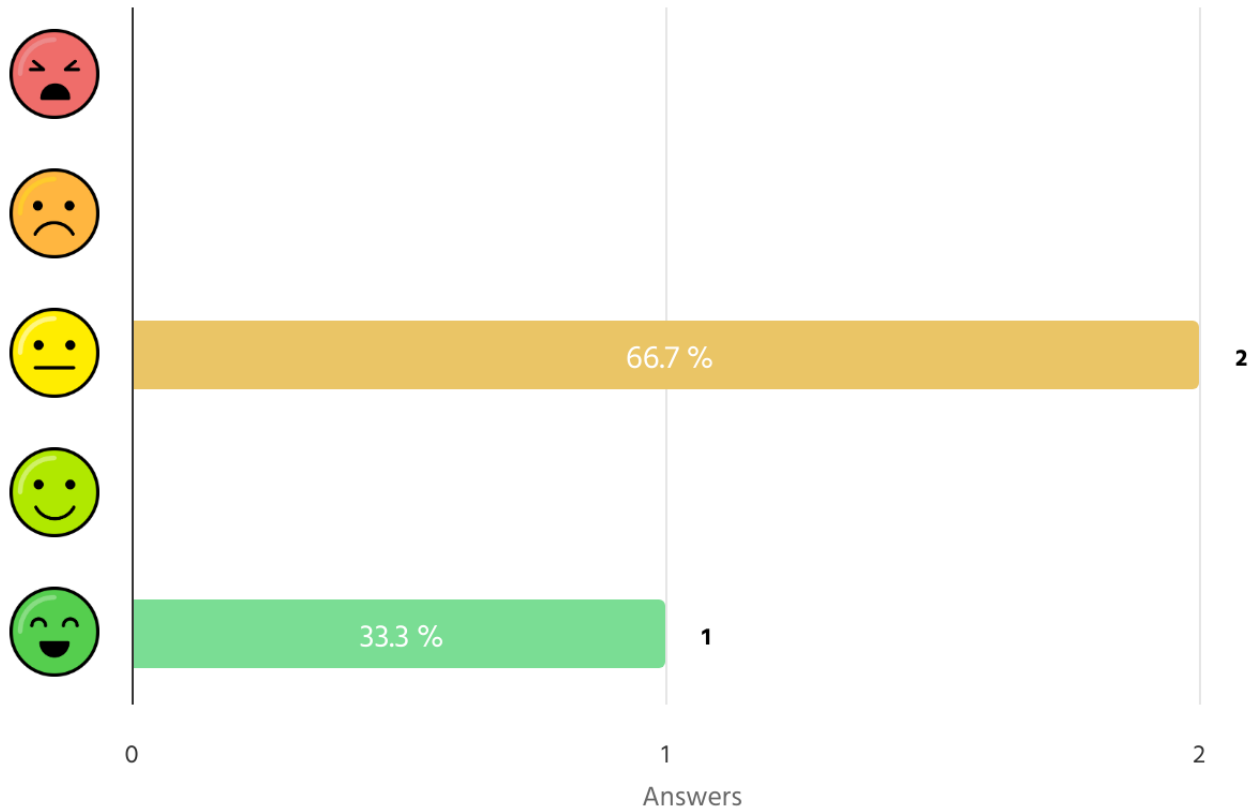
Henkilökunta on mielestäni ystävällistä ja helposti lähestyttävää

3 respondents • Average 5.00



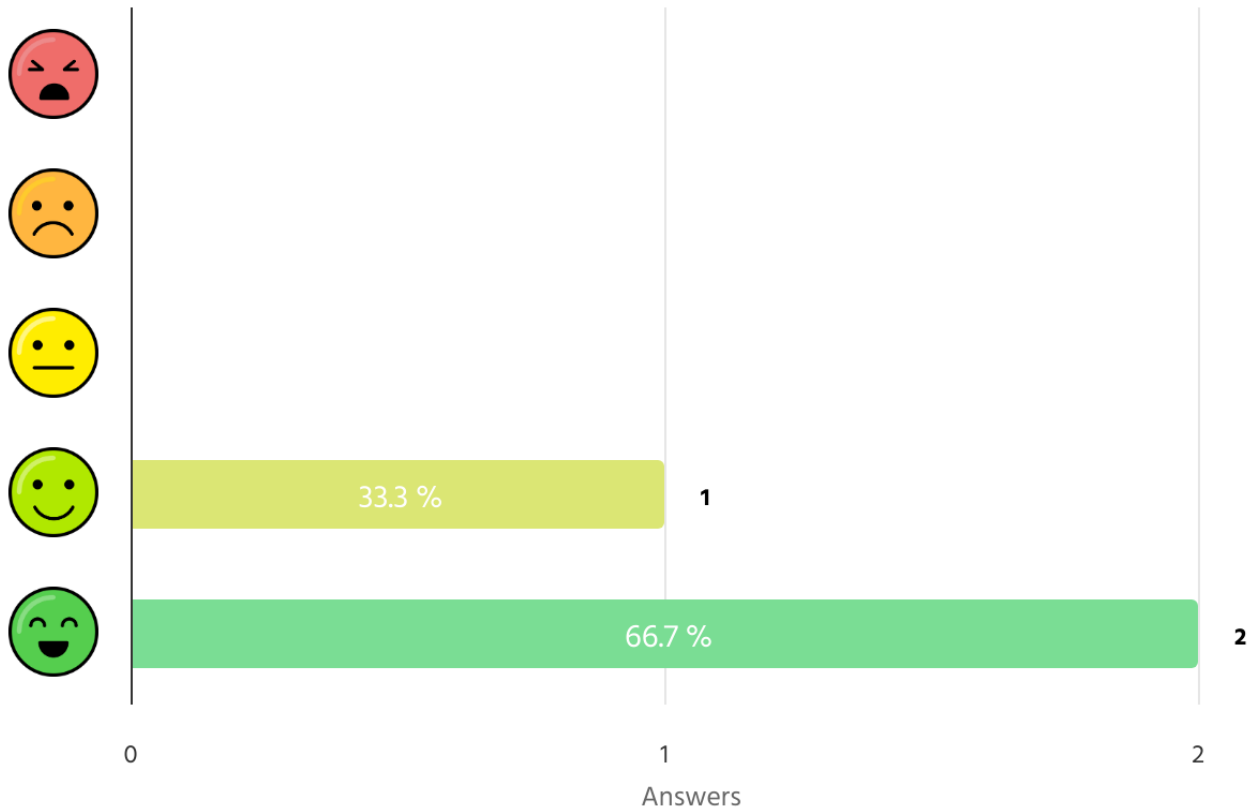
Yrjö ja Hanna Kodin tilat ovat mielestäni siistit ja viihtyisät

3 respondents • Average 3.67



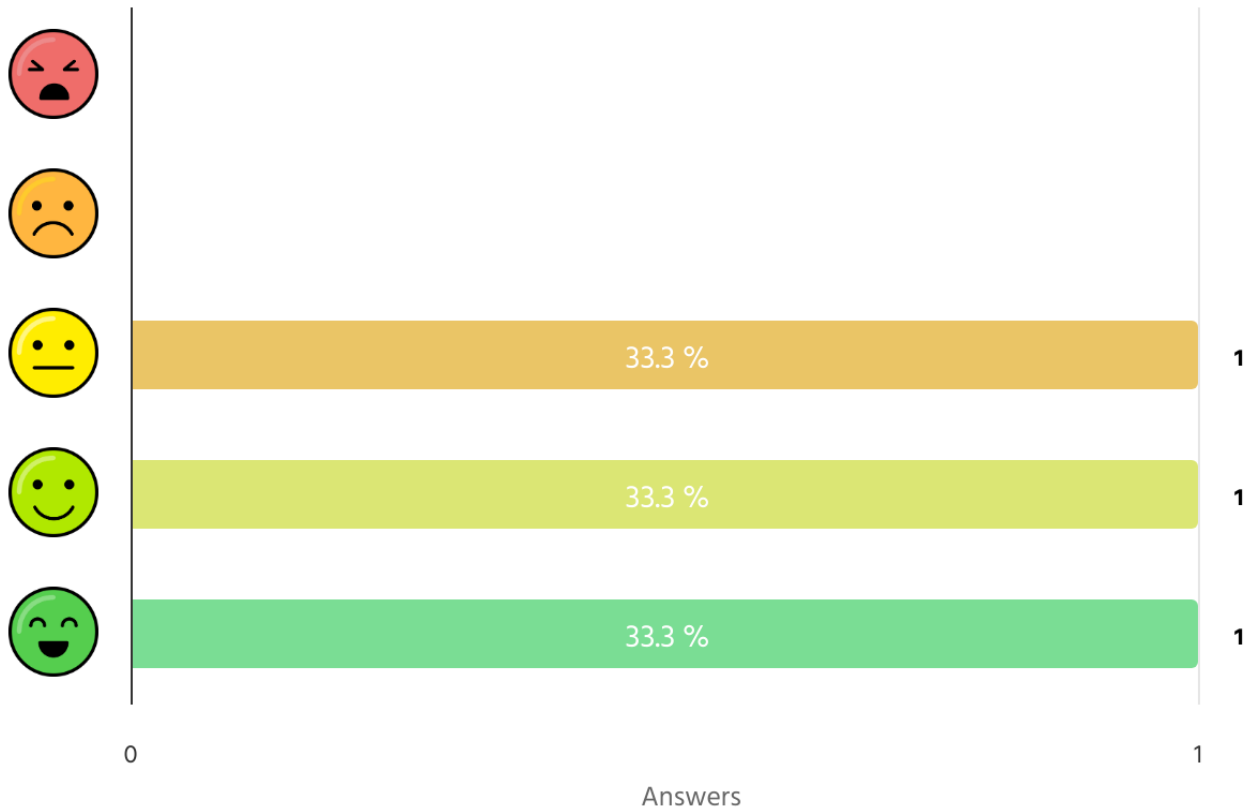
Yrjö ja Hanna Kodin tilat ovat mielestäni esteettömät ja turvalliset

3 respondents • Average 4.67



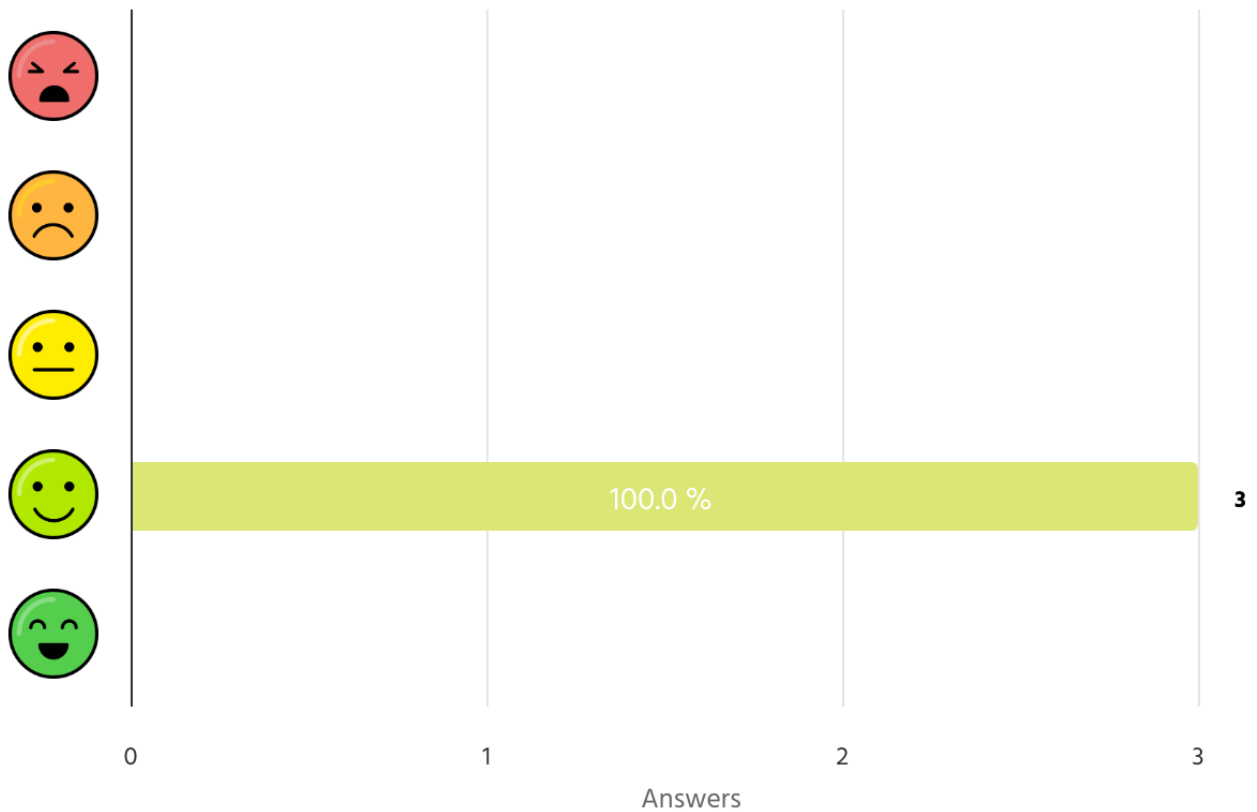
Osallistun aktiivisesti omaiseni arkeen

3 respondents • Average 4.00



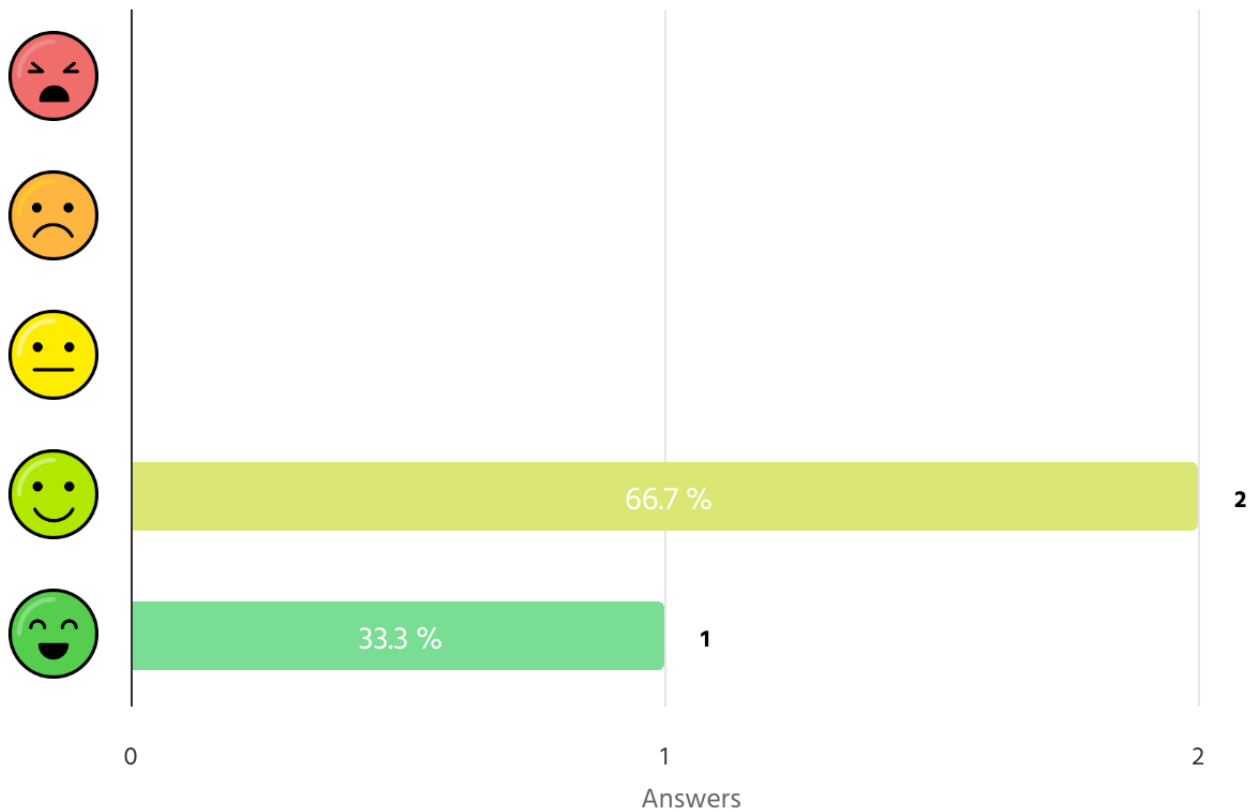
Läheiseni itsemääräämisoikeutta ja yksilöllisiä toiveita kunnioitetaan ja huomioidaan

3 respondents • Average 4.00



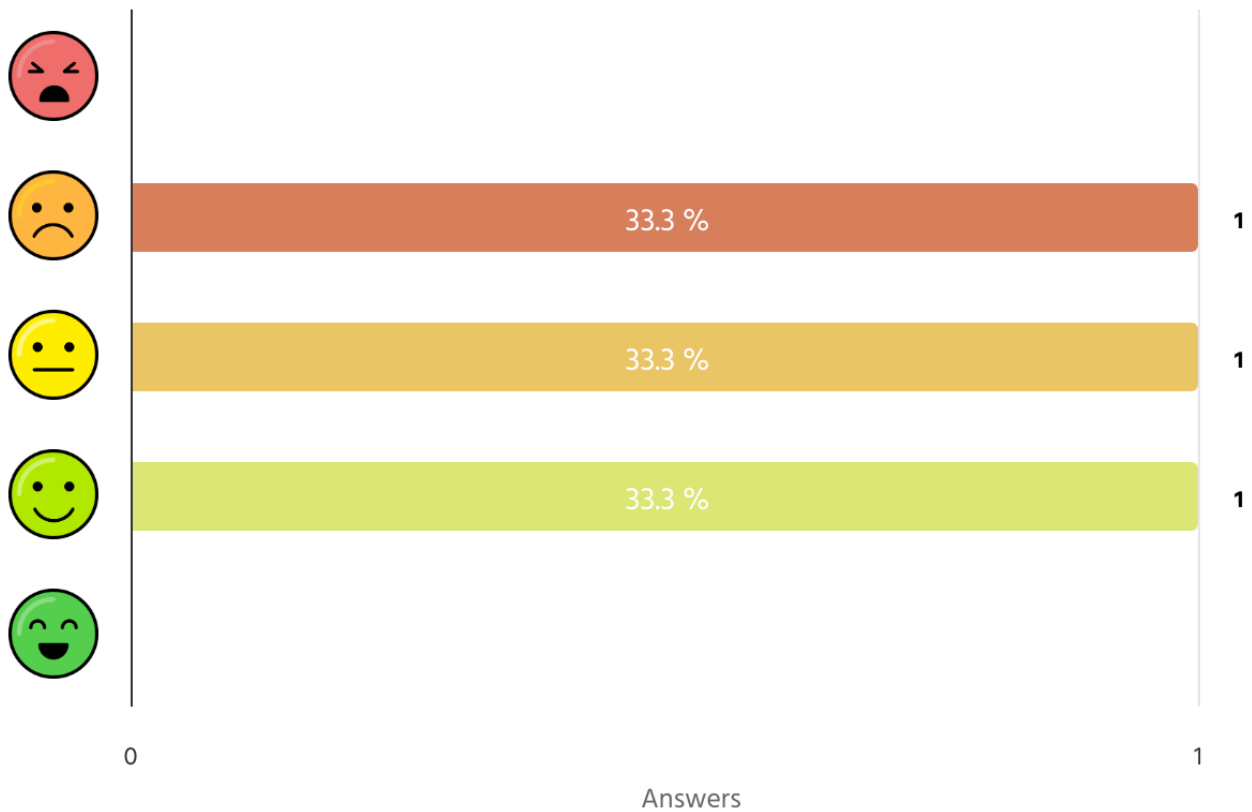
Minua tiedotetaan riittävästi Yrjö ja Hanna Kodin toimintaa koskevista asioista

3 respondents • Average 4.33



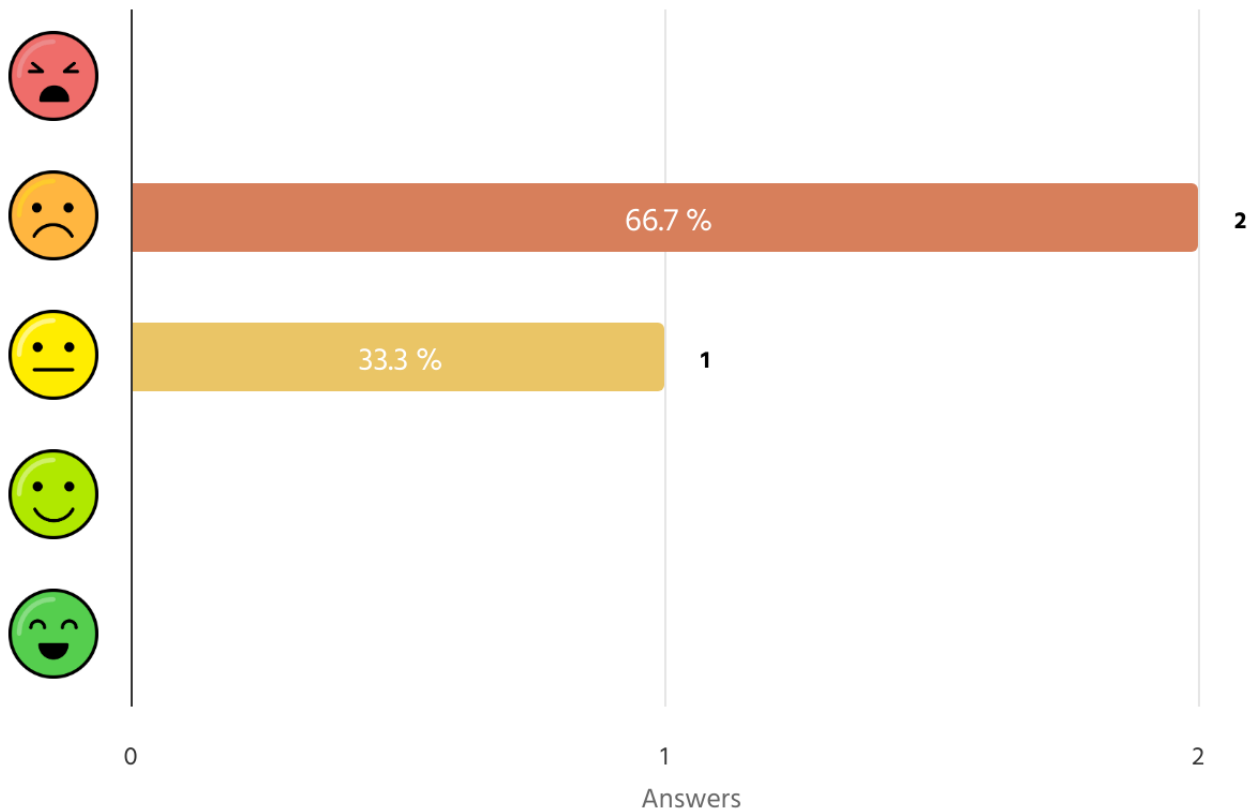
Yrjö ja Hanna Kodissa on saatavilla omaiselleni tarpeellisia talon ulkopuolisia palveluita

3 respondents • Average 3.00



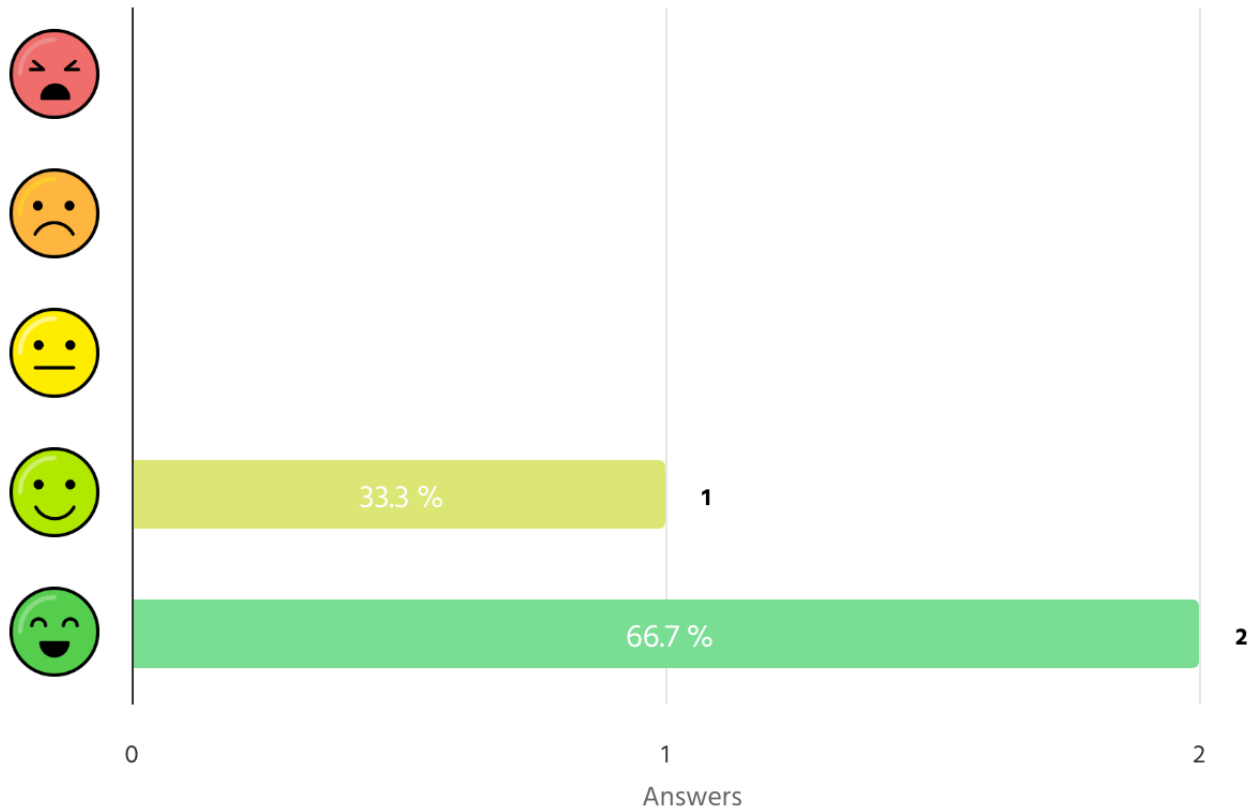
Yrjö ja Hanna Kodissa on tarjolla omaiselleni mieluista aktiivista toimintaa

3 respondents • Average 2.33



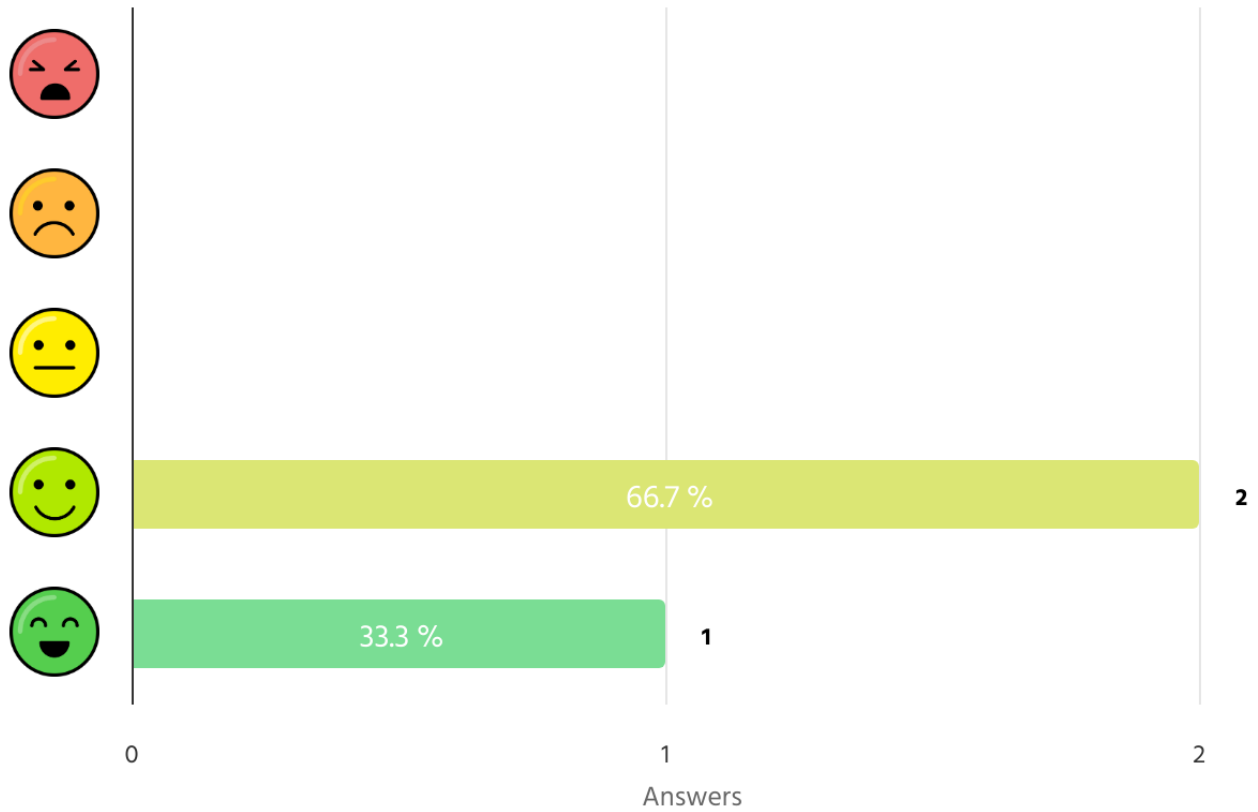
Yrjö ja Hanna Kodissa tarjottava ruoka maistuu omaiselleni

3 respondents • Average 4.67



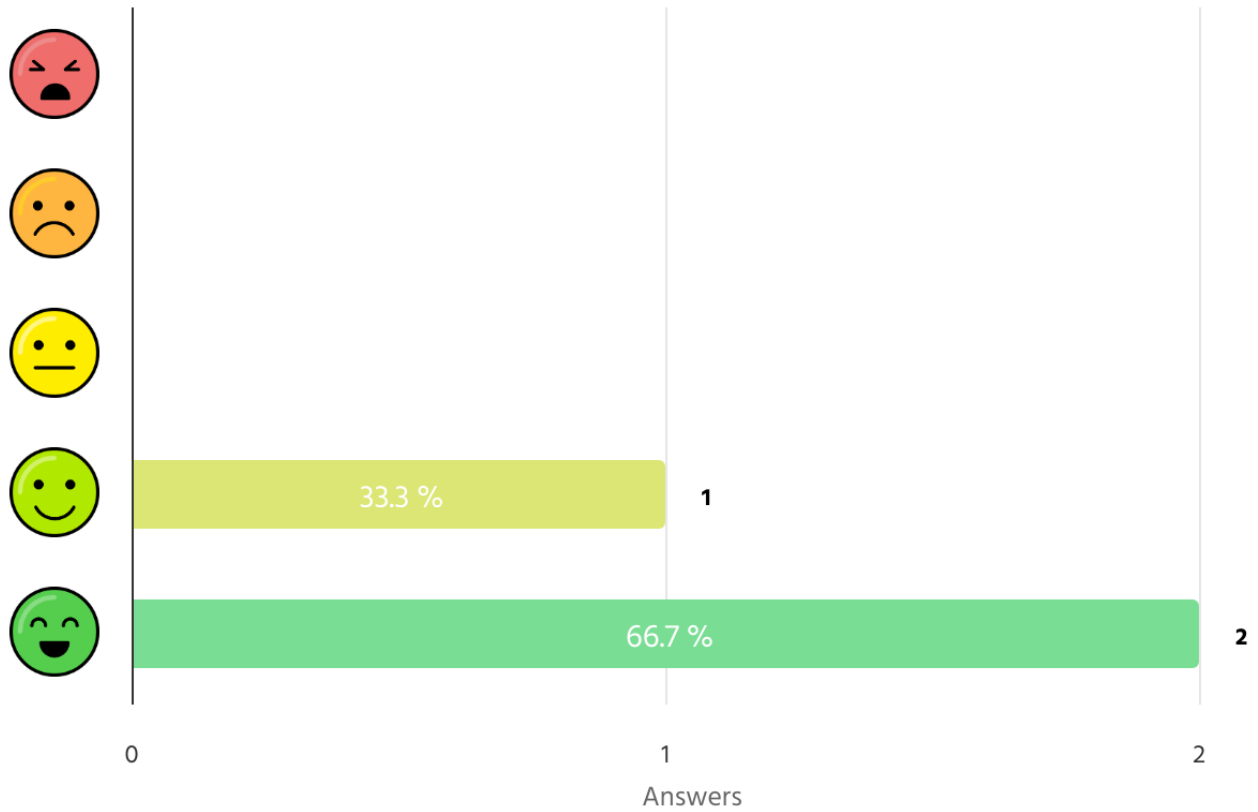
Ruokalista on mielestäni riittävän monipuolinen

3 respondents • Average 4.33



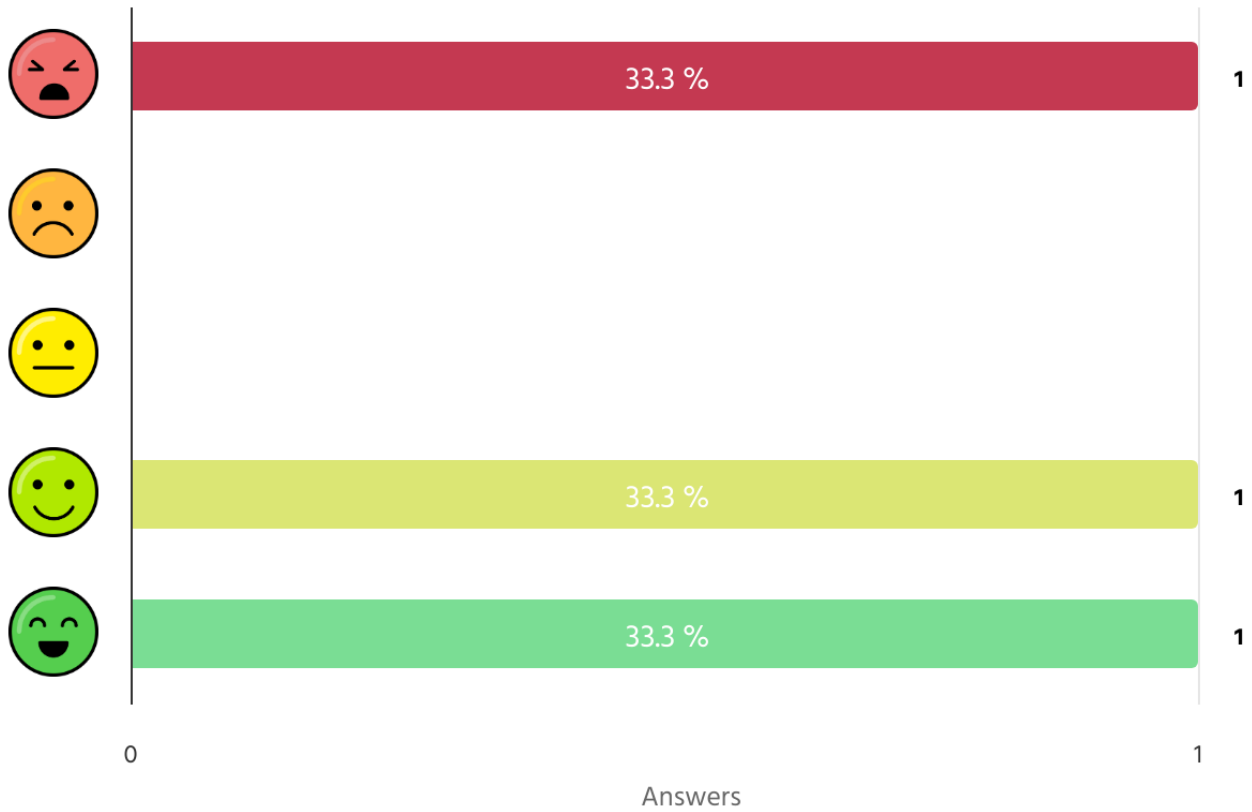
Läheiseni kohdataan tasa-arvoisesti

3 respondents • Average 4.67



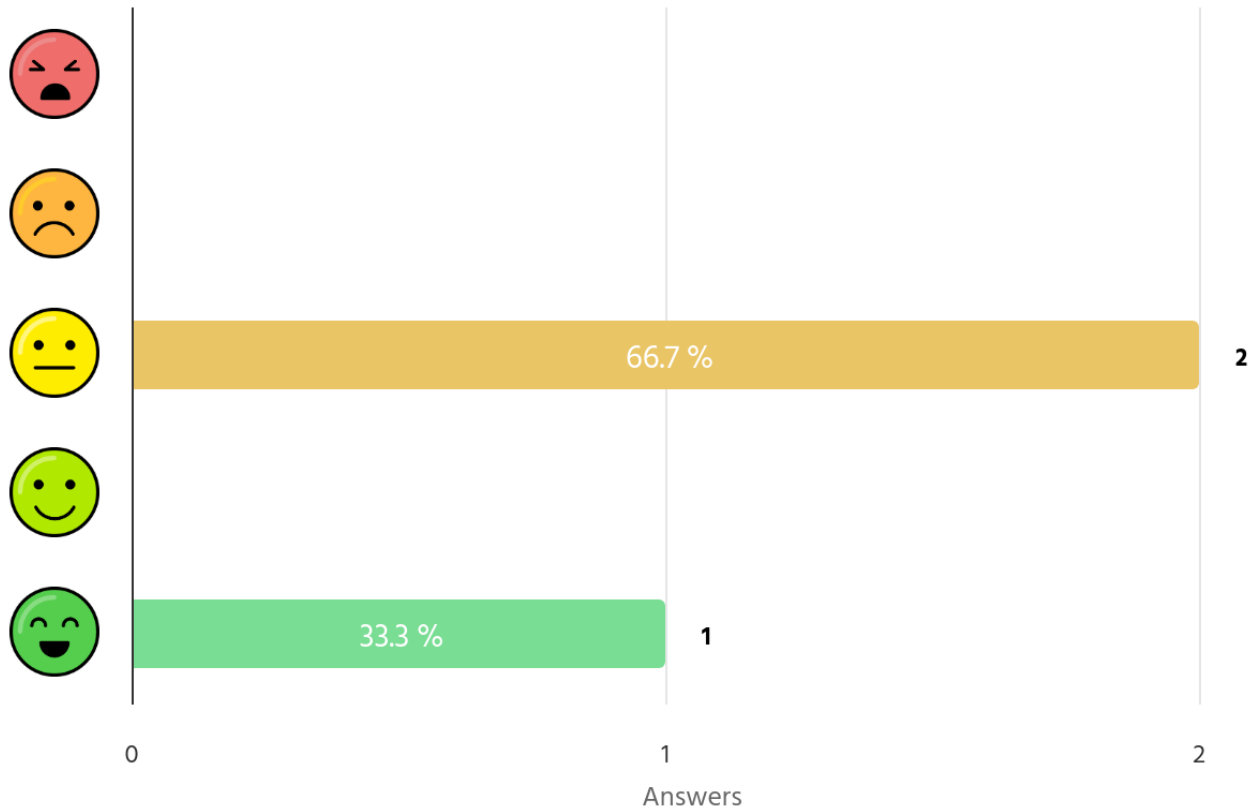
Minulla on mahdollisuus osallistua omaiseni hoidon suunnitteluun

3 respondents • Average 3.33



Läheiseni kodissa on otettu huomioon ympäristövastuullisuus

3 respondents • Average 3.67



Miten todennäköisesti suosittelisit Yrjö ja Hanna Koteja?

3 respondents • Average 8.00

NPS¹: 33

Detractors

0.0 %



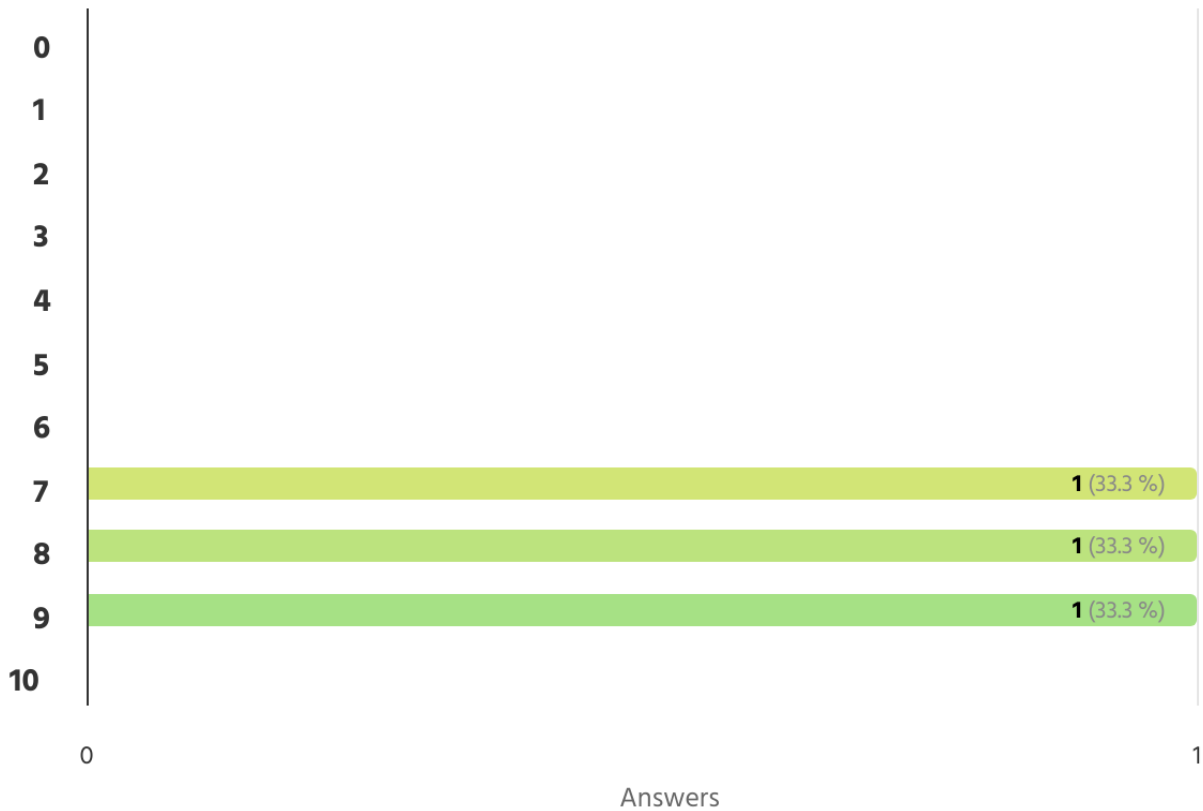
Passives

66.7 %



Promoters

33.3 %



[1] Net Promoter Score, NPS®, indicates the likelihood of customers recommending a company, product or service to their friends or colleagues. The answer to NPS question is standardized with a scale from 0 (very unlikely) to 10 (very likely). Customers are divided into three categories according to their answer - Promoters: customers that answer 9 or 10, Detractors: customers that answer 0-6, Passives: customers that answer 7 or 8. NPS promoter index is calculated by subtracting the percentage of detractors from the percentage of promoters: $NPS = (\text{percentage of detractors}) - (\text{percentage of promoters})$. As a result, you'll get a score on a scale of -100 to 100.

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